

# HP Embedded Application

OptimiDoc Cloud Help Center

27 December, 2025

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OptimiDoc Cloud Embedded Application utilises the HP Workpath platform. As a result, the complete deployment across all HP-supported models is handled through the HP Command Centre.

In the following section, you will find information on:

- [Supported devices \(see page 5\)](#)
- [Prerequisites \(see page 6\)](#)
- [Installation and Configuration \(see page 7\)](#)
- [Uninstallation \(see page 32\)](#)
- [Release notes for the OptimiDoc Cloud HP Embedded Application<sup>1</sup>](#)

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1. <https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/491536/HP+-+Release+Notes>

# 1 Functionality overview

OptimiDoc serves the functionality of OptimiDoc Cloud through two HP Workpath applications:

OptimiDoc Authentication	OptimiDoc Print&Scan
This application locks the device to prevent unauthorised use until the user authenticates using a card, PIN, or the user list. All authentication is fully processed against the OptimiDoc Cloud data centre.	An application providing print and document-capture functionality. Users can authenticate through the OptimiDoc Authentication app, any other third-party authentication application, or directly within the application using a PIN, user list, or Single Sign-On.



OptimiDoc Authentication and Print & Scan can be used independently or combined on a single device to deliver full functionality.

The **accounting service** is provided through the oXPD accounting system, and OptimiDoc Cloud must be registered using the **OptimiDoc HP Accounting Tool**.

## 2 HP - Supported Devices

As OptimiDoc Cloud utilises the HP Workpath platform. The list of supported devices for this platform is available at the HP webpages: [Compatible devices](#)<sup>2</sup>.



OptimiDoc Cloud is compatible only with devices featuring an 8-inch screen or larger. Furthermore, certain models may require additional memory.

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2. <https://developers.hp.com/workpath/compatible-devices>

## 3 HP - Prerequisites

To successfully install the OptimiDoc Cloud embedded application, the following prerequisites must be met:

- The device must be connected to the HP Command Centre.
- The latest FutureSmart firmware must be installed on the device.
- The device must have connectivity to the selected OptimiDoc Cloud datacentre.
- The tenant must be enabled in OptimiDoc Cloud.



Partners wishing to install OptimiDoc applications via the HP Command Centre must meet HP's requirements and obtain the necessary access. Installation cannot be performed by OptimiDoc.

## 4 HP - Installation and Configuration

To successfully install OptimiDoc Cloud on HP devices, several steps need to be taken:

- [Device configuration](#) (see page 7)
- [Installation of the application from the HP Command Centre](#) (see page 9)
- [OptimiDoc Authentication configuration](#) (see page 14)
- [OptimiDoc Cloud configuration](#) (see page 23)
- [Accounting Service configuration](#) (see page 30)

### 4.1 HP device configuration

All devices need to have HP Workpath enabled and be connected to the HP Command Centre.

Accounting and Capture functionality requires the installation of Root Certificate.

#### 4.1.1 HP Workpath enablement

1. Open the **printer's web page** and sign in as an **administrator**.
2. On the **Security** tab, select **General Security** in the menu.
3. In **HP Workpath platform**, select **Enable**.

The screenshot shows the HP Color LaserJet MFP E78625 web interface. The top navigation bar includes tabs for Information, General, Copy/Print, Scan/Digital Send, Fax, Supplies, Troubleshooting, Security, and HP We. The Security tab is selected and highlighted with a red box. On the left sidebar, the General Security menu item is also highlighted with a red box. The main content area shows the General Security settings. A note states: "Note: If not enabled, control panel apps that require host USB plug and play, such as Scan to USB Drive, will be automatically disabled." Below this, the HP Workpath Platform section is highlighted with a red box, showing the status "The HP Workpath platform is currently enabled." and a "Disable" button. The Printing section below it has a checkbox for "Cancel print/copy jobs after unattended error" which is currently unchecked.

4. Select **Restart**.

#### 4.1.2 Connection to HP Command Centre

1. Go to the device and open the **HP Command Centre** application.



HP Command Center

2. Select **Continue**.
3. When the printer prompts you to sign in, follow the on-screen instructions to sign in with your phone or computer.
4. **Dod2lat na hovno VPN**

### 4.1.3 Installation of the Root Certificate on device

1. Open the [OptimiDoc Partner Portal](#)<sup>3</sup> and download the certificate from **InfoHub > OptimiDoc Cloud** section, **OptimiDoc Cloud – CA certificate for HP devices** file.

OptimiDoc Cloud - CA certificate

✓

Jan Zedek 20.03.2020 18:12:13

Installation files

Certificate required for OptimiDoc Cloud application on multifunction devices.

Download: Certificates Guide HP Guide Xerox

2. Extract the **RootCertificate.zip** file to some temporary location.
3. Open the **printer's web page** and sign in as an **administrator**.
4. On the **Security** tab, select **Certificate Management** in the menu.

---

3. <https://partner.optimidoc.com>

HP Color LaserJet MFP E78625  
HP Color LaserJet MFP E78625 192.168.21.49

Information General Copy/Print Scan/Digital Send Fax Supplies Troubleshooting **Security** HP

General Security  
Account Policy  
Access Control  
Protect Stored Data  
Manage Remote Apps  
**Certificate Management**  
Email Domain Restriction  
Web Service Security  
Security Log  
Self Test

**Certificate Management**

**Certificates** Certificate Validation

Certificates are used for data encryption and identification of the product on the network.

**Identity Certificates**

A self-signed identity certificate is installed by default. Though it ensures data security through encryption, it is not accepted for authentication by a trusted Certificate Authority (CA). If trusted authentication is required, a new certificate signed by a CA must be installed.

Create New Self-Signed Certificate

Click the button below to create a new identity certificate signed by the product. This operation will overwrite the current self-signed

5. Scroll to **CA Certificates** section, choose **GoDaddy Root Certificate Authority – G2.pem** file and click **Install**.

**CA Certificates**

When this product connects securely to a server, for example, an SMTP or LDAP server, the CA certificate is used to validate authenticity of the server so that data is not exchanged with an imposter. To validate server identity, install the certificate of the CA that issued the server certificate.

Choose File

Choose File Install

The accepted formats are ".der", ".cer", ".pem", and ".p7b".

Installing an Intermediate CA certificate might limit the scope of authentication.

6. Done.

Without the certificate installed, the accounting data and scanned documents will not be delivered to OptimiDoc Cloud.

## 4.2 HP Workpath applications installation

Once you add the device to the HP Command Centre, you can install two applications.

### 4.2.1 Add the applications to your portfolio

1. Open the <https://www.hpcommandcenter.com/>, login and go to **Solutions** page.

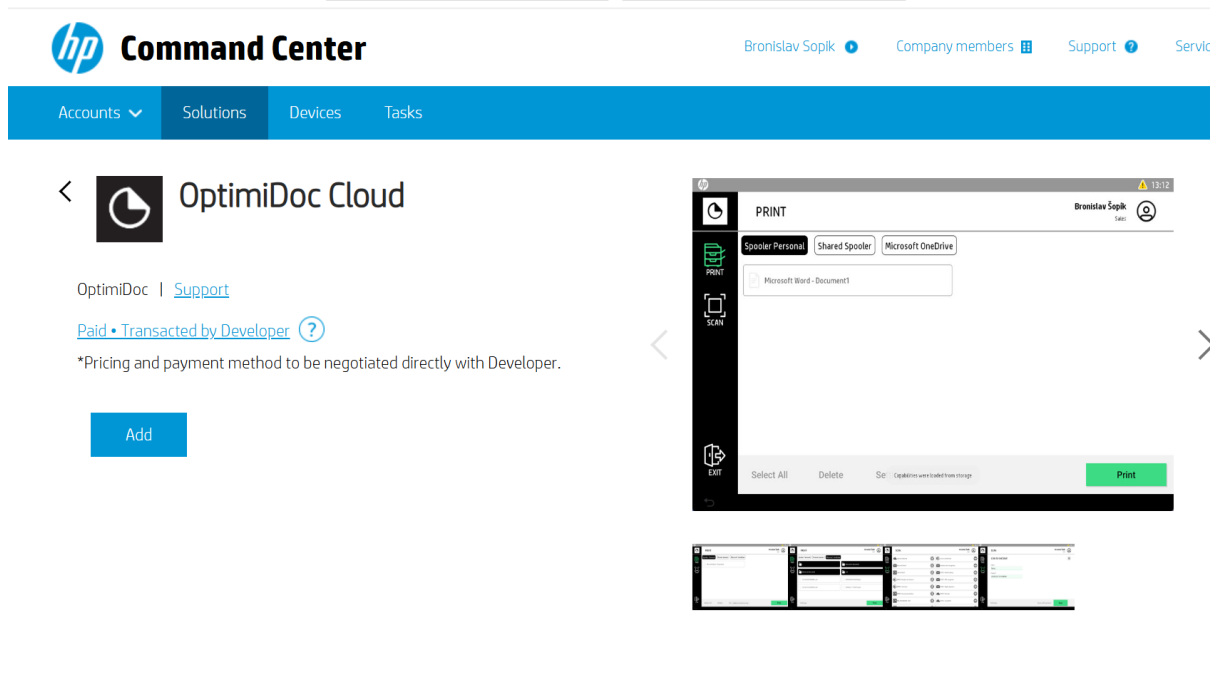
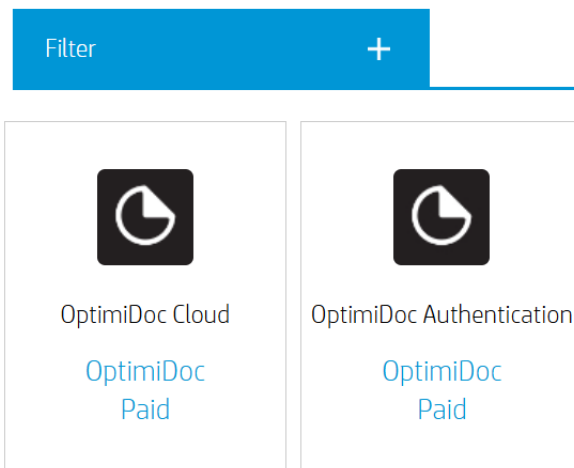
# hp Command Center



2. Search for OptimiDoc applications, then add it in the application details by clicking the **Add** button.

## Solutions Catalog

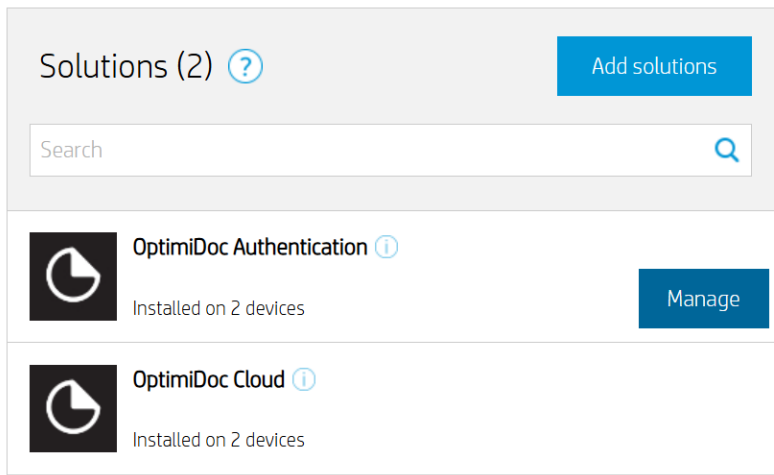
### All solutions



3. Now you have the OptimiDoc applications in your portfolio.


## 4.2.2 Installation of Applications

1. Go to the **Accounts** section and **assign** the device to the selected Account.
2. In **Solutions** list select requested **OptimiDoc** application and click **Manage**.



3. In the **Manage Solution** window, click **Install**.

## Manage solution



Install / Update >

Uninstall >

Configure >

Download Configuration >

### Installation Status

▼
All
▼

🔍

Model name ▲	Group ▼	Serial number ▼	Asset number ▼	Status
HP COLOR LASERJET FLOW ...	Not grouped	CZBB55H0ZD	-	Updates available ⓘ
HP COLOR LASERJET MFP E...	Not grouped	MXBCM3B1LK	-	Updates available ⓘ
HP LASERJET MFP E62555	Not grouped	MXMCL370DR	-	Incompatible device
HP PAGEWIDE COLOR MFP ...	Not grouped	CN61E5Z022	-	Not installed

Close

4. Select the device from the list of available devices and click **Next**.

< Install / Update

OptimiDoc Authentication      Select target devices      Install / Update

Select target devices  
Select the devices on which you want to deploy this solution and update their configuration.

[Share configuration: Off](#)

Filter  All  Search

<input type="checkbox"/>	Model name	Group	Serial number	Asset number	Status
<input checked="" type="checkbox"/>	HP COLOR LASERJET FLO...	Not grouped	CZBBS5H0ZD	-	Updates available <a href="#">i</a>
<input type="checkbox"/>	HP COLOR LASERJET MF...	Not grouped	MXBCM3B1LK	-	Updates available <a href="#">i</a>
<input type="checkbox"/>	HP PAGEWIDE COLOR MF...	Not grouped	CN61E5Z022	-	Not installed

Selected devices: 1 / 3 [Unselect all](#)  
 NOTICE: By installing this solution sold by partner companies, you are agreeing to partner terms and usage fees.

Previous    Next

5. Select the installation time and click **Install/Update**.

< Install / Update

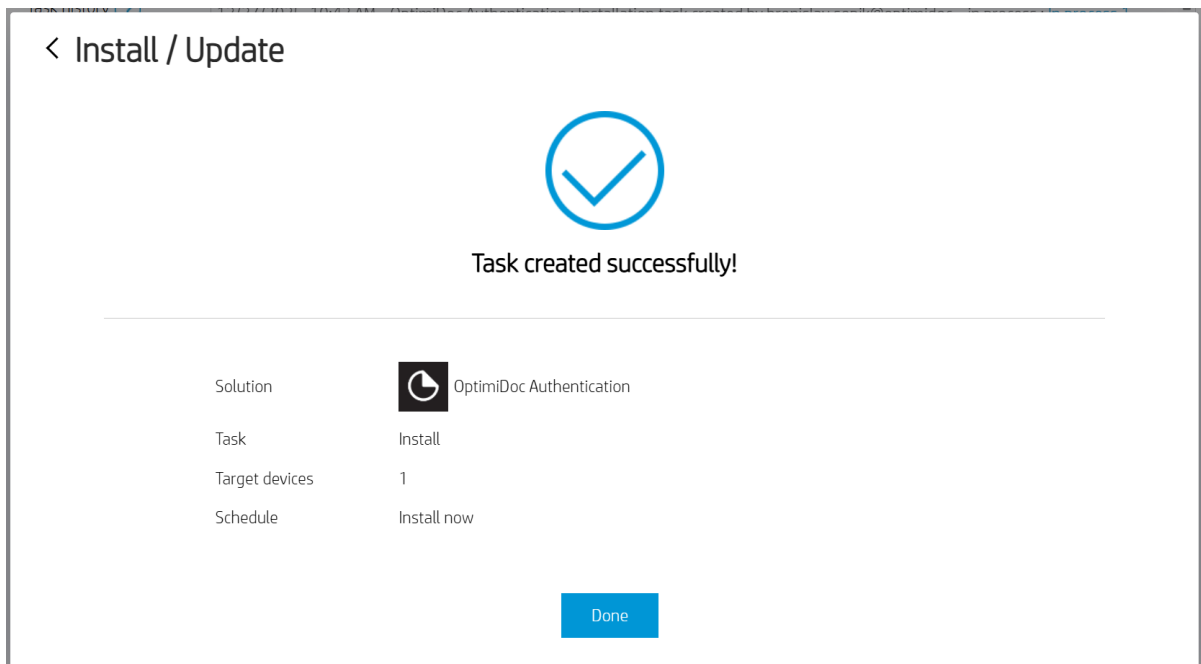
OptimiDoc Authentication      Select target devices      Install / Update

Install  
 Tip: If you choose not to install this solution now, you can install it up to 72 hours later.

Install now  
 Schedule installation

Previous    Install / Update


6. Click **Done**.



7. Repeat the installation process for the second OptimiDocs application.

## 4.3 OptimiDoc Authentication configuration

If the OptimiDoc Authentication is used, then you need to lock to the device and configure the embedded application.

 Card reader support is automatically enabled when the OptimiDoc Authentication app is configured. OptimiDoc Authentication application supports Elatec, inePro and HP readers.

### 4.3.1 Device locking

1. Open the **printer's web page** and sign in as an **administrator**.
2. On the **Security** tab, select **Access Control** in the menu.
3. In the section **Enable and Configure Sign-In Methods**, click **Setup** in OptimiDoc Authentication Sign-In Method.

**Access Control** Help

**Enable and Configure Sign-in Methods**

Enabled sign-in methods can be used to sign in at the product. If relating product permissions to network users or groups, make sure to use a sign-in method that matches what people usually use to sign in at a computer.

Status	Sign-In Method	Description
	Local Device	Local accounts have access codes between 4 and 8 digits long. Accounts are stored on product hard disk.
⊗ <a href="#">Setup</a>	LDAP	Authenticate using an LDAP directory server. A User Name and Password will be requested.
⊗ <a href="#">Setup</a>	Windows	Windows Domain, User Name, and Password will be requested.
⊗ <a href="#">Setup</a>	Microsoft Entra ID	Authenticate using a Microsoft Entra ID server. A User Name and Password will be required.
⊗ <a href="#">Setup</a>	HP Embedded Badge Authentication	Authenticate Local Device Users using a supported badge reader accessory.
✔ <a href="#">Setup</a>	OptimiDocAuthentication	This is an accessory sign-in method that has been installed.
✔ <a href="#">Setup</a>	OptimiDocAuthentication	This is an accessory sign-in method that has been installed.

4. Check **Enable OptimiDocAuthetication** and click **OK**.

**Accessory Sign-in Method Setup**

Select the checkbox to enable OptimiDocAuthentication, which makes the sign-in method available at the control panel once setup is complete.

**Enable OptimiDocAuthentication**

5. Scroll to Sign-In and Permission Policies, disable the **Device Guest** and set **OptimiDoc Authentication** as the default authentication.

**Sign-In and Permission Policies**

Click the icons below to change settings. Set sign-in requirements at the control panel by allowing or denying Guest access. Guests are users who have not signed in to use the product. The remaining permissions can be applied to local user accounts stored on the product or to network users and groups.

Control Panel	Device Guest	Device Administrator	Device User	Sign-In Method
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	OptimiDocAuthent
+ Settings		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default
+ Reports		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default
OptimiDoc		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default
+ Contacts		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default
+ Copy		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default
+ Support Tools		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default
+ Fax		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Use Default

6. Click **Apply**.

**i** If you want certain applications to remain accessible without authentication, enable the **Device Guest** mode and select which applications should stay open.

**Sign-In and Permission Policies**

Click the icons below to change settings. Set sign-in requirements at the co use the product. The remaining permissions can be applied to local user acc

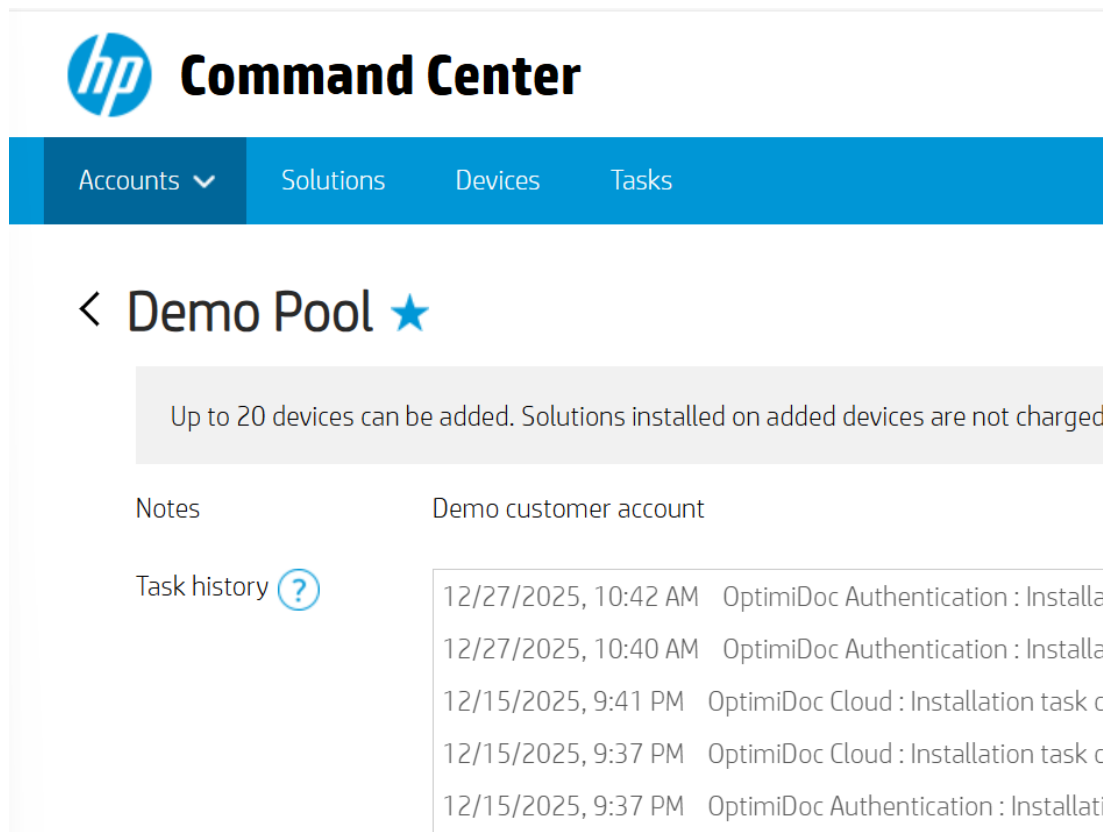
Control Panel		Device Guest
<b>Settings</b>		
<b>Reports</b>		
OptimiDoc		
<b>Contacts</b>		
<b>Copy</b>		
<b>Support Tools</b>		
<b>Fax</b>		

### 4.3.2 OptimiDoc Authentication configuration

Embedded applications can be configured in two ways: centrally via the HP Command Centre or manually through the device panel.

#### 4.3.2.1 Configuration via the HP Command Centre

1. Open the <https://www.hpcommandcenter.com/>, **login** and go to the selected **Accounts** page.



**hp Command Center**

Accounts Solutions Devices Tasks

< Demo Pool ★

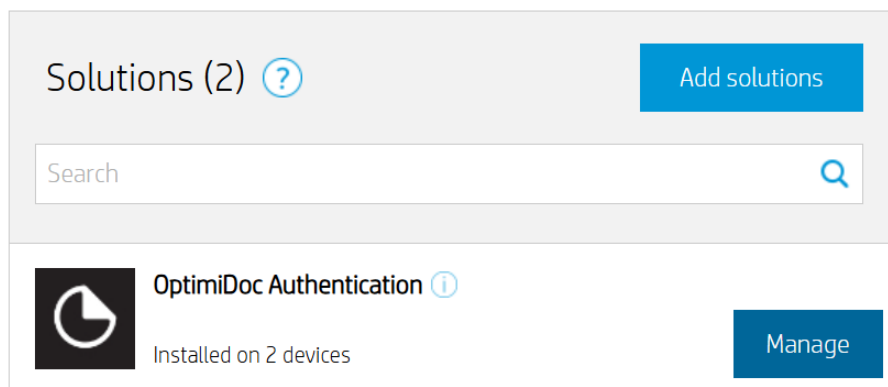
Up to 20 devices can be added. Solutions installed on added devices are not charged

Notes Demo customer account

Task history ?


- 12/27/2025, 10:42 AM OptimiDoc Authentication : Installat
- 12/27/2025, 10:40 AM OptimiDoc Authentication : Installat
- 12/15/2025, 9:41 PM OptimiDoc Cloud : Installation task cr
- 12/15/2025, 9:37 PM OptimiDoc Cloud : Installation task cr
- 12/15/2025, 9:37 PM OptimiDoc Authentication : Installati

- In the **Solutions** section, select **OptimiDoc Authentication**, then click **Manage**.




Solutions (2) ? Add solutions

Search

 **OptimiDoc Authentication** ⓘ  
Installed on 2 devices Manage

- In the **Manage Solution** window, click **Configure**.

## Manage solution



Install / Update >

Uninstall >

Configure >

Download Configuration >

### Installation Status

Filter ▼
All ▼
Search 🔍

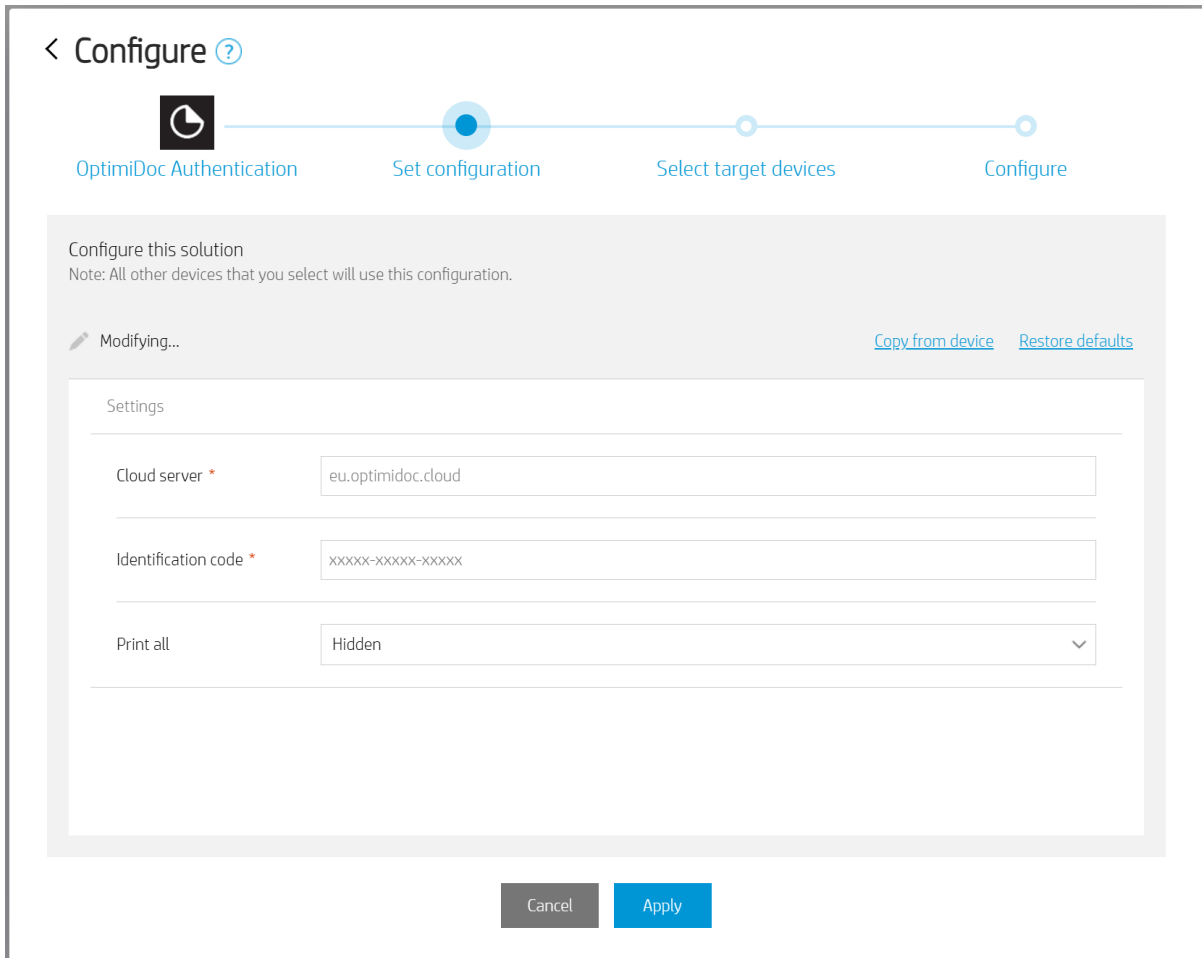
Model name <span style="font-size: 0.8em;">▲</span>	Group <span style="font-size: 0.8em;">▼</span>	Serial number <span style="font-size: 0.8em;">▼</span>	Asset number <span style="font-size: 0.8em;">▼</span>	Status
HP COLOR LASERJET FLOW ...	Not grouped	CZBBS5H0ZD	-	Updates available <span style="font-size: 0.8em; color: #00aaff;">i</span>
HP COLOR LASERJET MFP E...	Not grouped	MXBCM3B1LK	-	Updates available <span style="font-size: 0.8em; color: #00aaff;">i</span>
HP LASERJET MFP E62555	Not grouped	MXMCL370DR	-	Incompatible device
HP PAGEWIDE COLOR MFP ...	Not grouped	CN61E5Z022	-	Not installed

Close

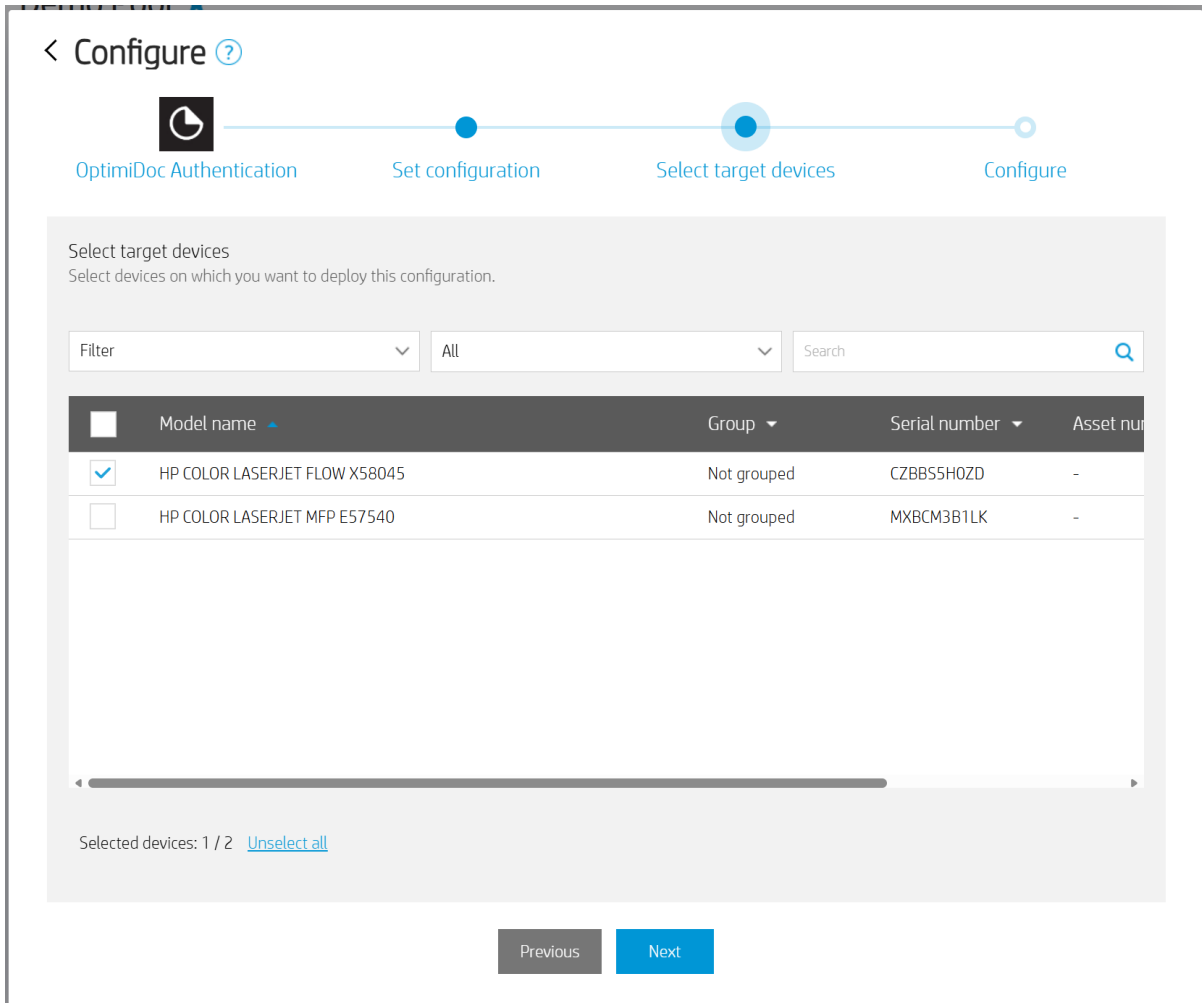
#### 4. Define the configuration

- a. Cloud server - select the requested date centre. List of datacentres is here: [Geolocations of Datacentres](https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres)<sup>4</sup>
- b. Identification code - unique tenant's code available at OptimiDoc Cloud Administration Portal.
- c. Print all - obsolete functionality for printing from the local spooler of OCN.

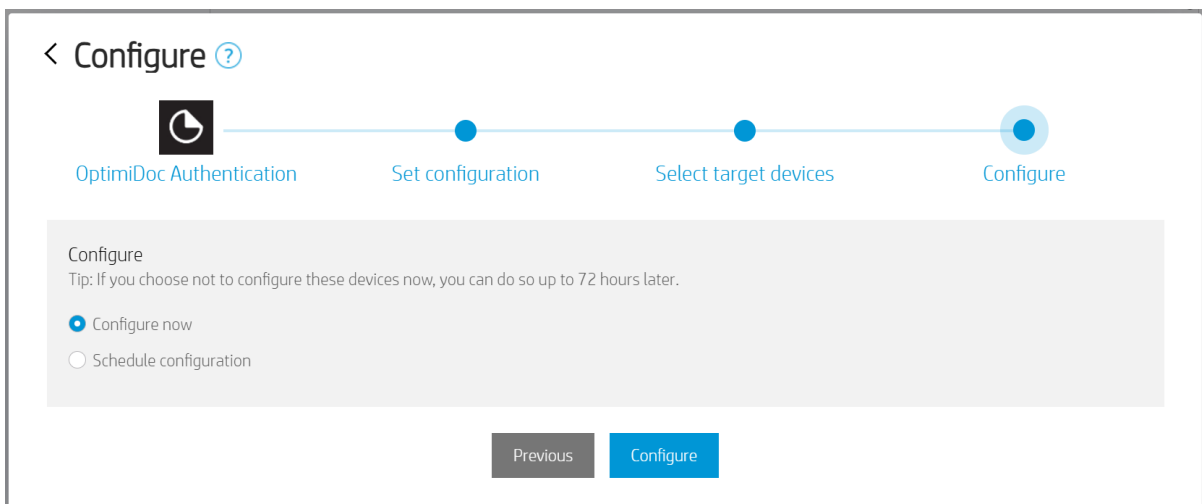
4. <https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres>




5. Click **Next**.
6. Select **target devices** and click **Next**.




7. Schedule the configuration time or configure now and click **Configure**.



8. Done.

 Once the configuration has been applied from the HP Command Centre, manual configuration on the device is no longer possible.

 Once the application has been installed and configured, it must be enabled in the OptimiDoc Cloud Portal under the **Devices** section.

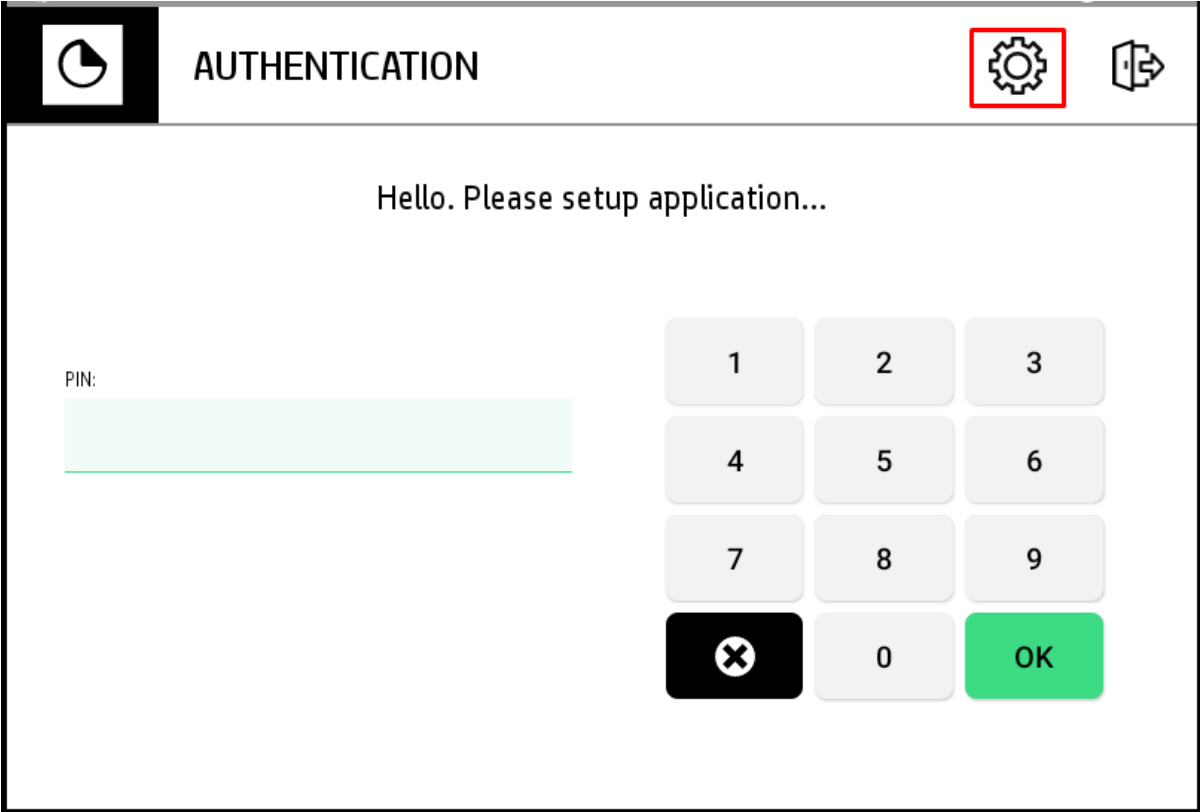
#### 4.3.2.2 Manual configuration through the device panel

1. Go to the device panel.
2. Click **Sign In**.

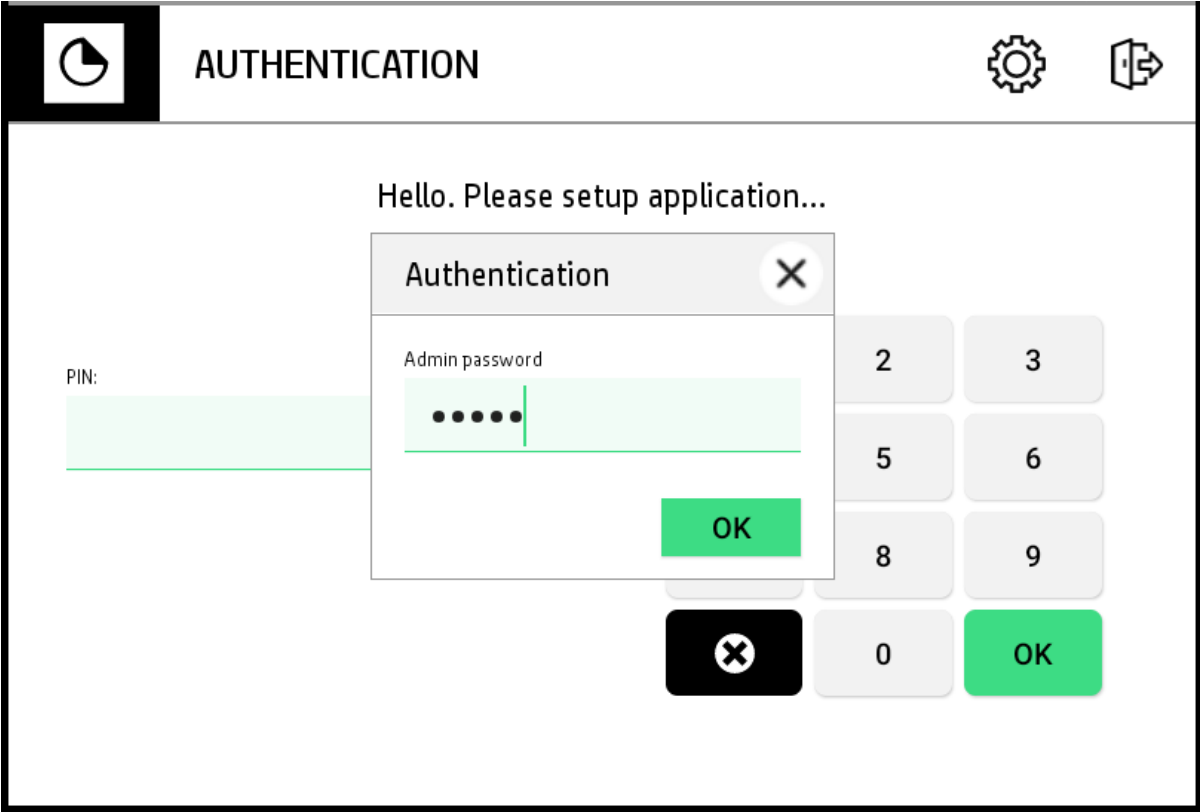


Sign-in is required to use this product.

3. Click **the Settings icon on the** OptimiDoc Authentication screen.



4. Enter the admin password (the default admin password is **admin**) and click **OK**.



5. Enter the configuration:
  - a. Cloud server - select the requested data centre. List of datacentres is here: [Geolocations of Datacentres](#)<sup>5</sup>
  - b. Identification code - unique tenant's code available at OptimiDoc Cloud Administration Portal.
  - c. Print all - obsolete functionality for printing from the local spooler of OCN.
  - d. Admin password - password to enter the OptimiDoc Authentication app settings.

#### Add a valid screenshot of the app

6. Click **SAVE**.



Once the application has been installed and configured, it must be enabled in the OptimiDoc Cloud Portal under the **Devices** section.

## 4.4 OptimiDoc Cloud configuration

OptimiDoc Cloud embedded application can be configured in two ways: centrally via the HP Command Centre or manually through the device panel.

### 4.4.1 Configuration via the HP Command Centre

1. Open the <https://www.hpcommandcenter.com/>, **login** and go to the selected **Accounts** page.

---

5. <https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres>

**hp Command Center**

Accounts Solutions Devices Tasks

< **Demo Pool** ★

Up to 20 devices can be added. Solutions installed on added devices are not charged

Notes Demo customer account

Task history ?

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- 12/15/2025, 9:37 PM OptimiDoc Cloud : Installation task cr
- 12/15/2025, 9:37 PM OptimiDoc Authentication : Installati

- In the **Solutions** section, select **OptimiDoc Cloud**, then click **Manage**.


Solutions (2) ? Add solutions

Search

- OptimiDoc Authentication** ⓘ  
 Installed on 2 devices
- OptimiDoc Cloud** ⓘ  
 Installed on 2 devices Manage

- In the **Manage Solution** window, click **Configure**.

## Manage solution



OptimiDoc Cloud

>  
 >  
 >  
 >

**Installation Status**

Filter  Search

Model name	Group	Serial number	Asset number	Status
HP COLOR LASERJET FLOW ...	Not grouped	CZBBS5H0ZD	-	Updates available <span style="color: blue;">i</span>
HP COLOR LASERJET MFP E...	Not grouped	MXBCM3B1LK	-	Installed
HP LASERJET MFP E62555	Not grouped	MXMCL370DR	-	Incompatible device
HP PAGEWIDE COLOR MFP ...	Not grouped	CN61E5Z022	-	Not installed

#### 4. Define the configuration

- a. **Cloud server** - select the requested data centre. List of datacentres is here: [Geolocations of Datacentres](https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres)<sup>6</sup>
- b. **Identification code** - unique tenant's code available at OptimiDoc Cloud Administration Portal.
- c. **Authentication method** - the way in which users are going to authenticate to the device
  - i. **PIN** - users enter their personal PIN to access their print and scan interface.
  - ii. **User list** - users select their account from a list of available user profiles.
  - iii. **Single sign on** - choose the Single Sign-On option when you want the device to obtain user information from a third-party authentication application or from OptimiDoc Cloud Authentication. When the application starts, the OptimiDoc Cloud app receives the user login provided by the device. The login is then matched against the Single Sign-On field stored in the OptimiDoc Cloud user database.
- d. **Cloud Node** - obsolete functionality for printing from the local spooler of OCN.
- e. **Hide print settings** – The HP Workpath SDK currently cannot modify print settings on the device panel for PCL and PS print jobs. It is recommended to enable this option whenever

6. <https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres>

users print using these languages. When this option is enabled, users no longer see the finishing options on the device panel during document release, helping to avoid confusion.

< Configure ?

OptimiDoc Cloud Set configuration Select target devices Configure

Configure this solution  
Note: All other devices that you select will use this configuration.

Modifying... [Copy from device](#) [Restore defaults](#)

Settings

Cloud server \* eu.optimidoc.cloud

Identification code \* xxxxx-xxxxx-xxxxx

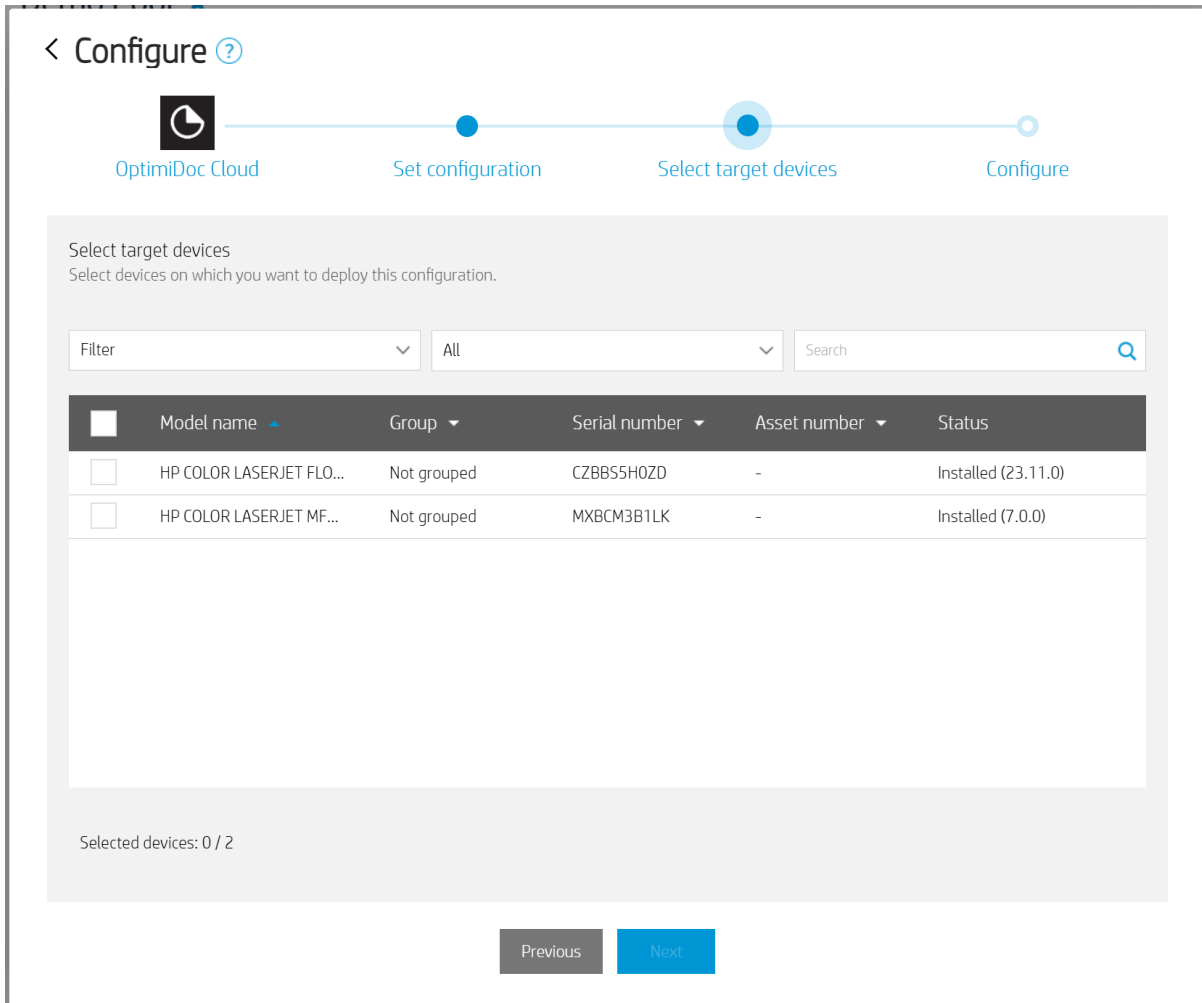
Authentication method \* Single sign on

Cloud node

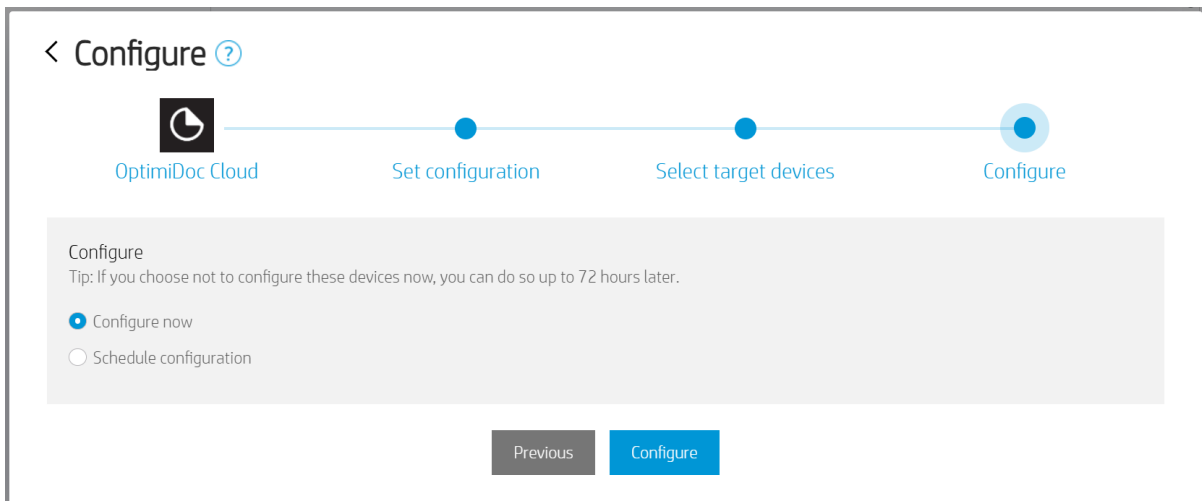
Hide print settings

Cancel Apply


5. Click **Next**.
6. Select **target devices** and click **Next**.




7. Schedule the configuration time or configure now and click **Configure**.



8. Done.

 Once the configuration has been applied from the HP Command Centre, manual configuration on the device is no longer possible.

 Once the application has been installed and configured, it must be enabled in the OptimiDoc Cloud Portal under the **Devices** section. This step is required if it was not already completed during the installation of the OptimiDoc Authentication application.

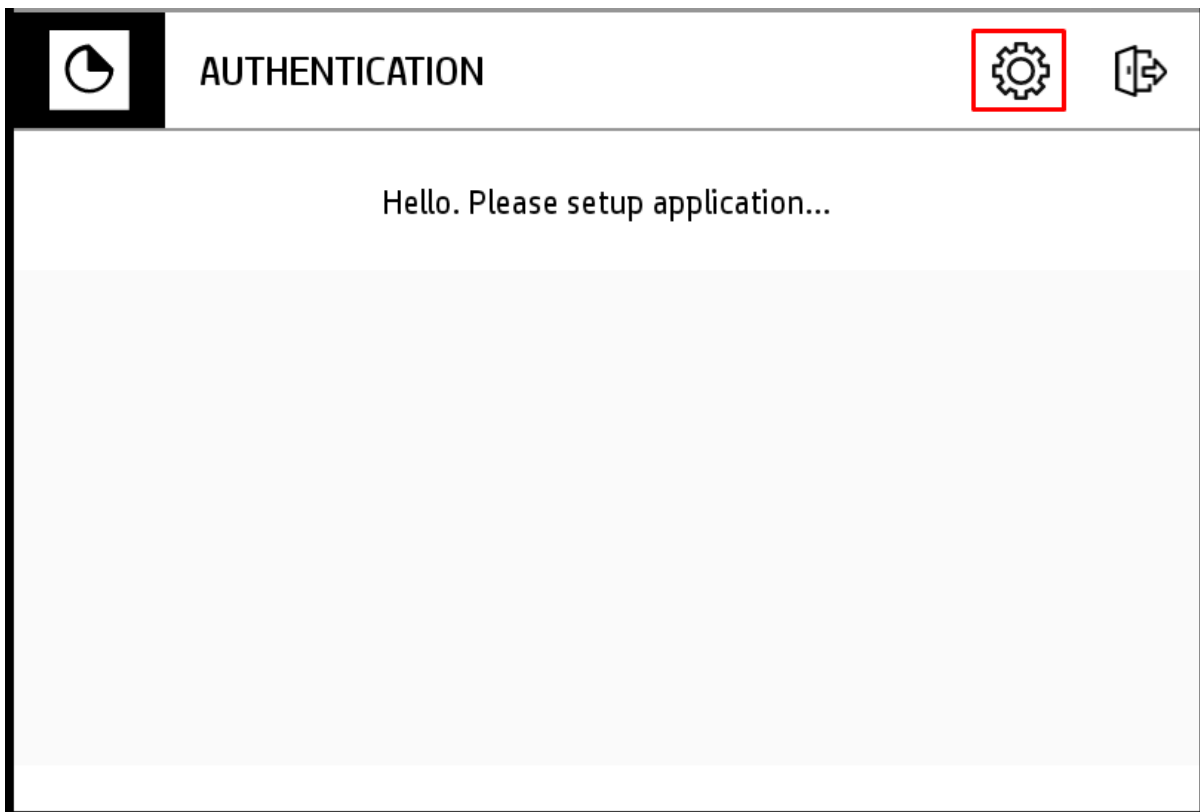
#### 4.4.2 Manual configuration through the device panel

1. Go to the device panel.
2. Open **OptimiDoc** application.

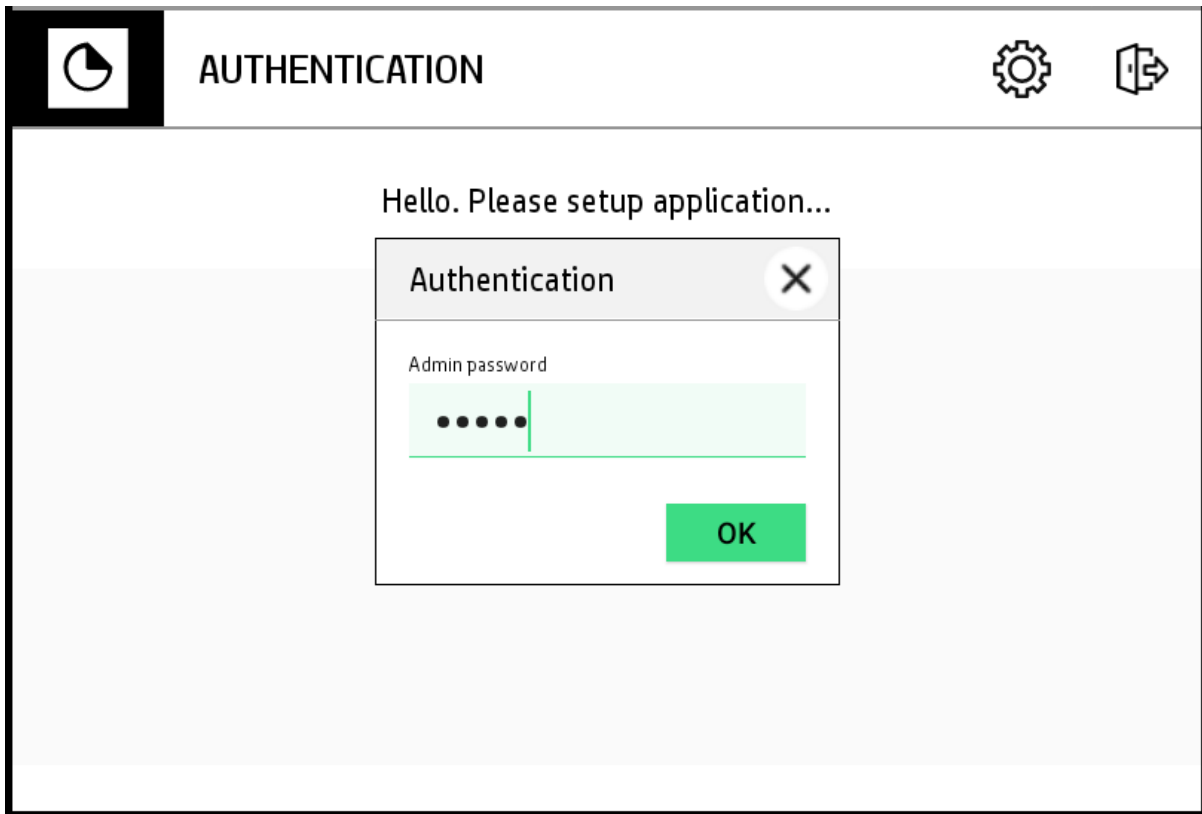


OptimiDoc

3. Click **the Settings icon** on the OptimiDoc app screen.



4. Enter the admin password (the default admin password is **admin**) and click **OK**.



5. Enter the configuration:
- a. **Cloud server** - select the requested data centre. List of datacentres is here: [Geolocations of Datacentres](https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres)<sup>7</sup>
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7. <https://optimidoc.atlassian.net/wiki/spaces/ODCH/pages/426036/Geolocations+of+Datacentres>

### Add a valid screenshot of the app

6. Click **SAVE**.



Once the application has been installed and configured, it must be enabled in the OptimiDoc Cloud Portal under the **Devices** section.

## 4.5 Accounting service configuration

This tool is required for collecting accounting data from HP devices and sending it to OptimiDoc Cloud. If an HP device is not registered through this tool, accounting data will not be transferred to OptimiDoc Cloud.



Before registering an HP device for accounting data delivery to OptimiDoc Cloud, please ensure that:

1. The OptimiDoc Cloud applications have been installed on the HP device and paired with OptimiDoc Cloud using the Identification Code (available in the OptimiDoc Cloud web interface – *Dashboard*).
2. The HP device has been activated and enabled in the OptimiDoc Cloud Portal (*OptimiDoc Cloud web → Devices*).

### 4.5.1 Registration of accounting service

1. Download **OptimiDoc HP Accounting Tool** from OptimiDoc Partner Portal.
2. Start the application.
3. Enter the device **IP address**, tenant **Identification Code**, and select the **datacentre**.

The screenshot shows a window titled "HP accounting tool" with standard window controls (minimize, maximize, close). The window contains three input fields: "IP address:" (a text box), "Admin password:" (a text box), and "Server:" (a dropdown menu currently showing "EU server"). At the bottom of the window are two buttons: "Register" and "Unregister".

4. Click **Register**.
5. Done.



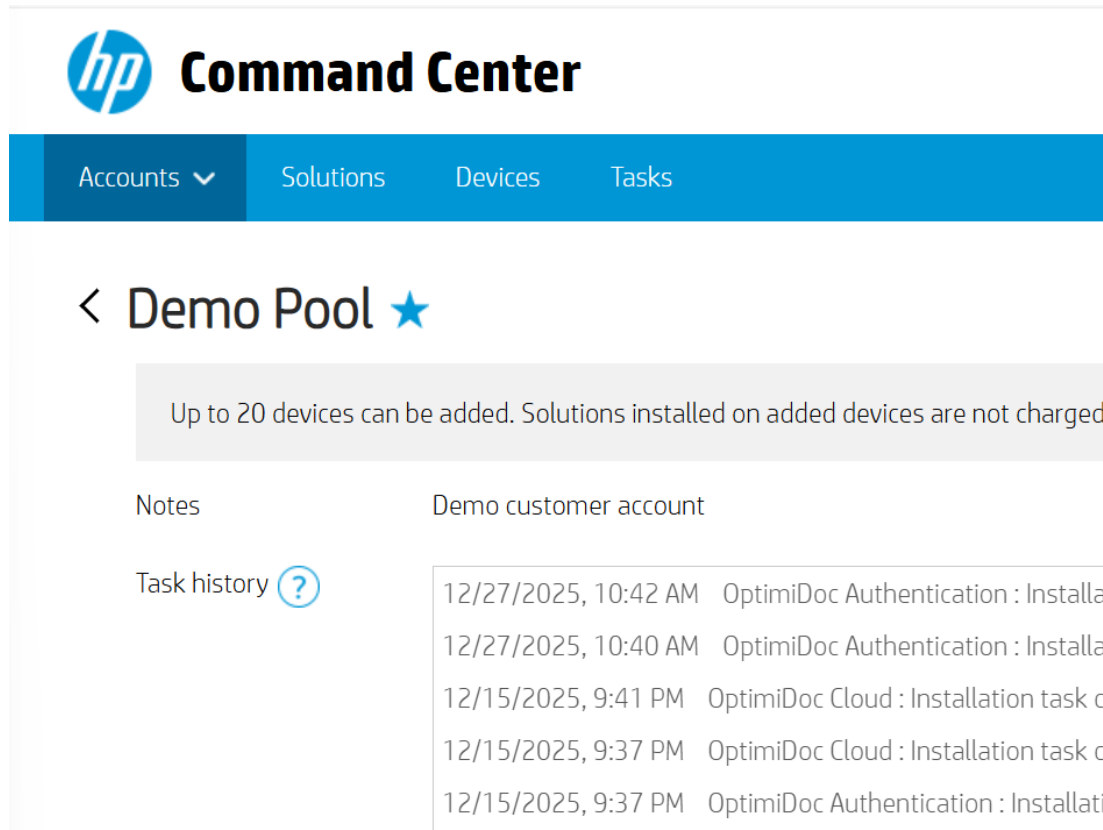
The OptimiDoc Authentication application must be used for user authentication to ensure complete accounting information for print, copy, and scan operations.

## 5 HP Embedded applications uninstallation

To uninstall the OptimiDoc applications successfully, use the **HP Command Centre**. If the accounting service is used, unregister it through the **OptimiDoc HP Accounting Tool**.

### 5.1 HP Command Centre uninstallation

1. Open the <https://www.hpcommandcenter.com/>, **login** and go to the selected **Accounts** page.



**hp Command Center**

Accounts Solutions Devices Tasks

< **Demo Pool** ★

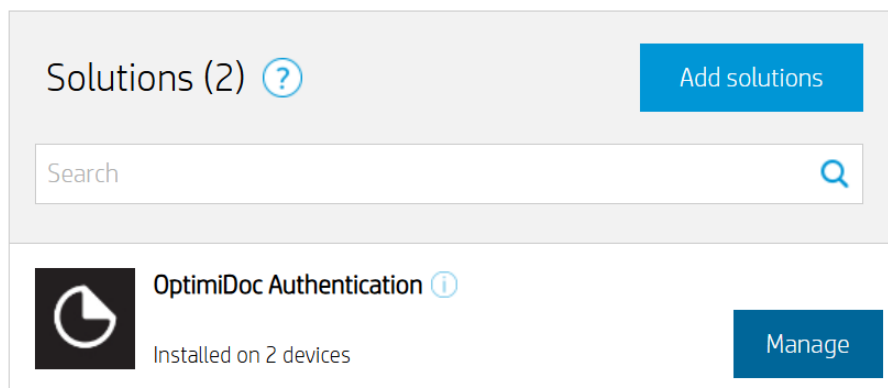
Up to 20 devices can be added. Solutions installed on added devices are not charged

Notes Demo customer account

Task history ?

- 12/27/2025, 10:42 AM OptimiDoc Authentication : Installat
- 12/27/2025, 10:40 AM OptimiDoc Authentication : Installat
- 12/15/2025, 9:41 PM OptimiDoc Cloud : Installation task cr
- 12/15/2025, 9:37 PM OptimiDoc Cloud : Installation task cr
- 12/15/2025, 9:37 PM OptimiDoc Authentication : Installatic

2. In the **Solutions** section, select **OptimiDoc Authentication**, then click **Manage**.




Solutions (2) ? Add solutions

Search

**OptimiDoc Authentication** ⓘ  
Installed on 2 devices Manage

3. In the **Manage Solution** window, click **Uninstall**.

## Manage solution



Install / Update >

Uninstall >

Configure >

Download Configuration >

### Installation Status

Filter ▼

All ▼

Search 🔍

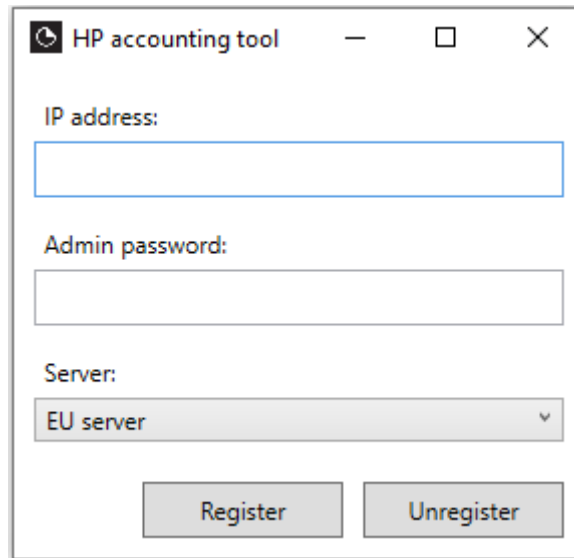
Model name <span style="font-size: 0.8em;">▲</span>	Group <span style="font-size: 0.8em;">▼</span>	Serial number <span style="font-size: 0.8em;">▼</span>	Asset number <span style="font-size: 0.8em;">▼</span>	Status
HP COLOR LASERJET FLOW ...	Not grouped	CZBBS5H0ZD	-	Updates available <span style="font-size: 0.8em; color: #00aaff;">i</span>
HP COLOR LASERJET MFP E...	Not grouped	MXBCM3B1LK	-	Updates available <span style="font-size: 0.8em; color: #00aaff;">i</span>
HP LASERJET MFP E62555	Not grouped	MXMCL370DR	-	Incompatible device
HP PAGEWIDE COLOR MFP ...	Not grouped	CN61E5Z022	-	Not installed

Close

4. Select the **target devices** and click **Next**.
5. **needs to be done**

## 5.2 Accounting service unregistration

1. Download **OptimiDoc HP Accounting Tool** from the OptimiDoc Partner Portal.
2. Start the application.
3. Enter the device **IP address**, device **Admin** password, and select the **datacentre**.



HP accounting tool

IP address:

Admin password:

Server:

EU server

Register Unregister

4. Click **Unregister**.
5. Done.



The OptimiDoc Authentication application must be used for user authentication to ensure complete accounting information for print, copy, and scan operations.